

GameCity
The National Videogame Arcade
Attraction and Tourism
Access Statement

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our guests and visitors.



The National Videogame Arcade (NVA) is the world's first permanent centre to celebrate and explore videogame culture, located in the heart of Nottingham City's cultural quarter. The NVA has three floors of playable exhibitions with a fully licensed toast bar and table lounge on the second floor. There is also a top-floor workshop and library for special events and educational visits. The NVA is a place where everyone can discover videogames, play videogames and make videogames.

GameCity and the NVA take their responsibilities for providing universal access provision very seriously and adhere to the Equality Act accordingly. We work hard to provide the highest level of access to the whole site but due to the historic nature of the NVA in some instances this is not possible.

We look forward to welcoming you to the NVA. If you have any queries or require any assistance please phone 0115 881 3091 or email help@gamecity.org

Pre-Arrival

For full details and maps of how to reach us please see 'Visit' then 'Getting Here' section of our website. If you have a GPS system and would like to plan your journey, our postcode is NG1 1NN.

The nearest train station to us is Nottingham, which is approximately 15 minutes walk away. There are tram links from Nottingham train station to the Lace Market tram stop, which is 2 minutes walk from our front door. All trams are accessible for wheelchair users. Taxis are available at the station. If you require an accessible taxi you can book this in advance (see contact information at the end of this document for details).

The NVA is situated on a road with a slight incline, and is partially pedestrianised with low level pavements on both sides.

Car Parking and Arrival

There is a detailed map and travel guides you can access through our website, either click 'Visit' and 'Getting Here' or follow the link <http://gamecity.org/visit/getting-here/>

There is parking available on adjacent roads:

George Street

Heathcoat Street

Broad Street

All space are on a first come basis. There are no spaces allocated for disabled parking.

Carlton Street has a no waiting policy but will allow for pick-ups and drop-offs.

For a detailed map of the city centre's disabled parking policy and one-way system please click on the link: <http://www.nottinghamcity.gov.uk/CHttpHandler.ashx?id=24927&p=0>

Main Entrance and Reception Area



The front door is 98cm (3ft 2in) wide and not power assisted. If assistance is needed please press the bell half way up on the right hand side of the door.

The door is hinged on the right and opens inwards. Once inside the flooring is level and carpeted throughout.

The reception is on the left hand side, 20 steps away from the front door. The Ticket Desk is 112cm (3ft 4in) tall, and has a low level reception point to the right of the desk which is 79cm (3in) tall.

The ground floor lift is 24 steps from the main entrance behind a coded door. You will need to gain access to this by asking the Game Crew at the entrance desk when you buy your ticket. The dimensions of the lift are 130cm x 80cm (4ft 4in x 2ft 7.5in) There is a mirror to aid reversing out of the lift and two handrails on the back and right hand side.



A full map of the building is on the right hand side wall close to the coded door. The foyer has plenty of natural light but there is also lighting from fluorescent bulbs and RGB LEDs.

Attractions, Displays and Exhibits

Please note that due to the nature of our exhibitions and attractions and the regularly changing programme we do not offer detailed floor plans. We have access buttons for some games within our galleries.

Gallery 1

Entrance through the turnstiles which are 51cm (20in) wide.

2 steps up to landing.

15 steps up to Gallery 1, handrails either side.

Gallery 1 is fitted with a short pile carpet throughout. It is mainly level aside from 2 down steps and a ramp with handrails.

3 small rooms are located toward Gallery 1's exit, each door is 80cm (2ft 7.5in) wide.

Gallery 1's exit door is 86cm (2ft 7.5in) wide.

Stairs from Gallery 1 to Gallery 2

All stairs have handrails on either side

1 step to landing, 10 steps to 2nd landing, 5 steps to landing, 5 steps to Gallery 2 entrance.

Gallery 2

Entrance is 135cm (4ft 5in) wide.

Dark walkway with screens to enter the main gallery space.

Gallery 2 is fitted with a short pile carpet throughout.

LongPlay Lounge off main gallery floor - left and right entrance are both 80cm (2ft 7.5in) wide.

Entrance to 2nd room (76cm 2ft 6in) exit to stairs (76cm 2ft 6in)

Stairs from Gallery 2 to Gallery 3

All stairs have handrails on either side.

From Gallery 2 landing 5 steps to landing, 6 steps to landing, 5 steps to landing, 4 steps to Gallery 3 entrance.

Gallery 3

Entrance straight ahead (small room) 76cm (2ft 6in) wide.

Entrance to the left 123cm (4ft 1in) wide.

Small room to the left of main gallery entrance 86cm (2ft 10in) wide.

Cinema room will always be dark and there is no lighting aside from the screen. Seating consists of benches.

Doors to the A History of Videogames in 100 Objects room are wide and will usually be kept open.

Stairs from Gallery 3-Exit to NVA Foyer

The exit from Gallery 3 is 87cm (2ft 10in)wide

Through the door there are 3 steps down to the landing - go through the door in front and turn right down the stairs. There are four flights of 9 steps with landings in between. The final 2 flights are 1 of 6 and 1 of 10 steps to the bottom door (total 52 steps). To return to the main foyer, go back on yourself through the door on the left 80cm (2ft 7.5in) and take the first door on the right hand side 76cm (2ft 6in).

Events Access

Arrival



For evening events an alternative entrance is used, which is a wooden double door 86.5cm (2ft 10in) wide, located 10 steps left of the main entrance. There are 4 steps up to the landing. The door on the right is 80cm (2ft 7.5in) wide and goes through to the Lounge.

There will always be a staff member on the door for evening events. If access is needed for wheelchair users please inform the door staff and we will open the main entrance.

Lounge

The Lounge is 20 steps to the door at the end of the corridor. The door is 76cm (2ft 6in) wide. There are 2 steps down to the stage aided by a handrails, and 1 further step to the vinyl floor. Cushioned seating is available at the back of the Lounge. There are 3 steps up to the upper level of the room. There is a bar on the right hand side height 81.5cm (2ft 8in). The Lounge's exit is 84cm (2ft 9in) wide. For the nearest accessible toilet turn right out of the door and you will find it 10 paces past the lift on your left.

Wheelchair access to the lounge is via removable ramps. There is one set of stairs leading down to the stage, then 1 step leading down to the main floor area.

Public Toilets

We have two adapted toilets for the sole use of our disabled guests. They are on our ground and first floor. They are unisex toilets and do not require a key to access. The ground floor toilet door opens outwards, the first floor toilet door opens inwards, and both have a twist lock.



Ground floor access toilet:

Door width 86cm (2ft 7.5in)

Dimensions 160cm x 198cm (5ft 2in x 6ft 5in), there is a lateral transfer space as you face the toilet pan _ the transfer space is on the left. The lateral transfer space is 106cm x 106cm (3ft 5in x 3ft x 5in) The height of the toilet seat is 43cm (17in) above floor level. There is a toilet roll holder which is not placed higher than 100cm. As you face the toilet the wall mounted grab rails are on both sides. Wall mounted and drop-down rails and baby changing facilities are available.



First floor access toilet:

Door width 86cm (2ft 7.5in)

Dimensions 23cm x 178cm (91in x 70in). There is a lateral transfer space as you face the toilet pan _ the transfer space is on the left. The lateral transfer space is 86cm x 60cm (34in x 1ft 11.5in). The height of the toilet seat is 43cm (17in) above floor level. There is a toilet roll holder which is not placed higher than 100cm. As you face the toilet the wall mounted grab rails are on both sides. Wall mounted and drop-down rails are available.

Catering

Our Toast Bar is on the first floor at the front of the building. You can access it by taking a lift from the foyer to Gallery 1, then going through the Gallery, up the ramp or 2 steps, through the far door and through the next door directly in front - both doors are 88cm (2ft 10in) wide. To access the bar via the stairs go through the turnstile, left at the top and through the far door, through the next door directly in front. The Bar's entrance has a ramp with handrails or 1 step. It has wooden laminate throughout.

The height of the bar is 110cm (3ft 3.5in) The Toast Garden can be accessed through the bar up a flight of 4 steps. It has no ramp access. The Toast Garden is paved, and mostly flat.

The Toast Bar is a self service venue, and serves beers on draught, hot and cold drinks, and a selection of food. Where possible the Toast Bar Staff will make reasonable adjustments to the menu to adhere to dietary requirements. The nearest accessible toilet is back down the ramp and through the door on the right hand side.

Additional Information

The building is equipped with 2 Evac-chairs.

The building has 3 evacuation points for wheelchair users.

The Ticket Desk has an inbuilt loop system for hearing aid users.

All printed information can be provided in larger formats (PDF) on request.

Contact Information

Address: National Videogame Arcade, 24_32 Carlton Street, Nottingham, NG1 1NN.

Telephone: 0115 881 3091

Email: help@gamecity.org

Website: <http://gamecity.org>

Opening hours

Toastbar: Tuesday-Sunday 10am_18:00, late night until 11pm

Thursday, Friday, Saturday, Sunday

Galleries:

Friday, Saturday, Sunday 10-18:00

Bank Holidays

Please note the galleries are open through the week in school holidays

Latitude 52.953462 Longitude -1.144485 Easting 457573 Northing 339907 Grid reference SK575399 Elevation 53m.

Local accessible taxis: A2B Cars: 0115 956 12 34

Or search through:

<http://www.nottinghamshire.gov.uk/travelling/travel/communitytransport/accessibletaxicompanies/>

Public transport: Nottingham City Transport NCT: 0115 950 60 70 <https://www.nctx.co.uk/>